

## **Pharmacists Quarter Evaluation Form**

*Hussain A. Al Awami, B.Sc. Pharm., M.Sc., MBA  
alawami@cylearn.com*

### ***Knowledge and customer handling:***

<b>Title</b>	<b>Score</b>	<b>Pharmacist Score</b>
General Patient education	15	
Pharmaceutical related knowledge	15	
Non Pharmaceutical related knowledge	10	
Helping customers in selecting appropriate product	15	
Efforts taken to minimize medication errors	15	
Repetition of old customer	10	
Self development	10	
Teaching others	10	
Total	100	

### ***Skills and Attitude:***

<b>Title</b>	<b>Score</b>	<b>Pharmacist Score</b>
Communication with others	5	
Creativity and problem solving techniques	5	
Follow up and team cooperation	5	
Listening skills	5	
Time management	5	
Products availability	5	
Pharmacy and product arrangement	5	
Pharmacy appearance	5	
Stock status	5	
Language (bilingual)	5	
Computer skills and knowledge	5	
Energetic and hard working	5	
Flexibility	5	
Honesty	5	
Personal appearance	5	
Attending training sessions	5	
Presenting or active participation in trainings or pharmacies development programs	5	
Submission of reports in time	5	
Order management (store)	5	
Management of overstock return periodically	5	
Total	100	